

CONSULTING AND STRATEGY · CARE SERVICES

Accelerating value from a stalled platform investment

An independent assessment and delivery roadmap to move a long-running data platform into production.

ENGAGEMENT

Data platform assessment & delivery roadmap

INDUSTRY

Care services · mid-sized provider

TECHNOLOGY

Enterprise data warehouse, Microsoft data platform

OUTCOME

Delivery roadmap and governance framework · advisory only

EXECUTIVE SUMMARY

Years of build, no agreed first release

A growing care services provider had invested significant time, budget and internal capability into a modern enterprise data platform, engaging multiple consultants over several years. Much of the technical foundation existed, but competing priorities, changing requirements and unclear delivery boundaries meant the platform had never delivered measurable business value. DataMust was engaged to independently assess the existing work, identify the fastest path to production and establish the governance and delivery disciplines to turn an ongoing project into an operational capability, without recommending another large transformation program.

THE CHALLENGE

- No shared definition of "done" for the first production release
- Report priorities continued to change
- Engineering effort fragmented across parallel initiatives
- Business confidence in the initiative beginning to decline
- Governance had not matured alongside technical development

Large data programs rarely fail because of technology. More often, they lose momentum through expanding scope, unclear priorities and an inability to define the first meaningful business outcome.

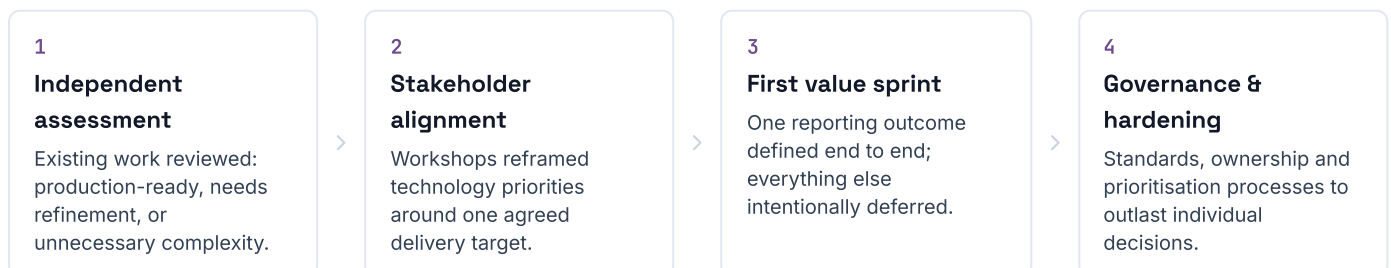


THE JOURNEY · FROM INVESTMENT TO VALUE

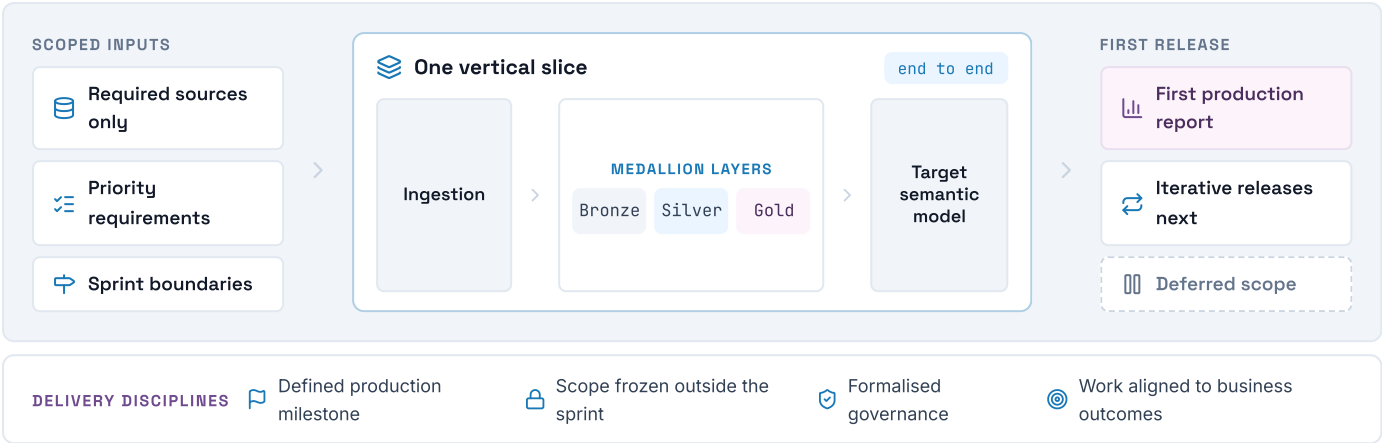


OUR APPROACH

Four phases, from independent assessment to delivery discipline



Deliver one complete vertical slice before expanding



“Everything else is noise until this is complete.”

The agreed principle for the first value sprint: one outcome, end to end, before deferred scope resumes.

KEY OUTCOMES

A clear production target

Stakeholders aligned around one shared delivery priority with a defined first milestone.

Existing investment protected

Completed work validated and refocused rather than rebuilt; engineers gained clear priorities.

A repeatable delivery model

Iterative business releases with simplified scope, reducing the risk of delays from expanding requirements.

Confidence and foundations restored

Stronger governance for future growth and a practical path from platform build to operational capability.

DELIVERABLES

- ✓ Executive Assessment Report
 - ✓ Current State Platform Review
 - ✓ Stakeholder Interview Summary
 - ✓ Delivery Prioritisation Framework
 - ✓ Target Delivery Roadmap
- ✓ Sprint-Based Delivery Plan
 - ✓ Medallion Architecture Recommendations
 - ✓ Governance Recommendations
 - ✓ Target Semantic Model Guidance
 - ✓ Implementation Roadmap

BEFORE → AFTER

- ✗ Shifting priorities
 - ✗ No definition of done
 - ✗ Parallel initiatives
 - ✗ Governance lagging build
 - ✗ Declining confidence
- ✓ One agreed delivery target
 - ✓ Defined production milestone
 - ✓ One vertical slice first
 - ✓ Formalised governance
 - ✓ Confidence rebuilt on delivery

WHY THIS MATTERS

Many organisations assume that once a platform is built, value naturally follows. In reality, many initiatives become trapped between technical completion and operational adoption.

Without disciplined prioritisation, governance and a defined first business outcome, even well-designed platforms struggle to reach production. Bridging this final gap is often where the greatest value is created.

DATAMUST PERSPECTIVE

Strong foundations come first

Technology rarely represents the biggest obstacle. Deliver meaningful outcomes early, strengthen governance continuously, and AI becomes significantly easier. Book a 30-minute fit call.